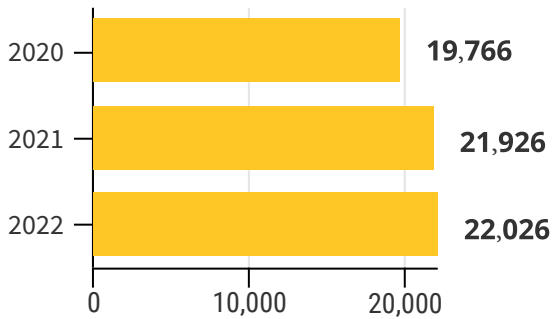
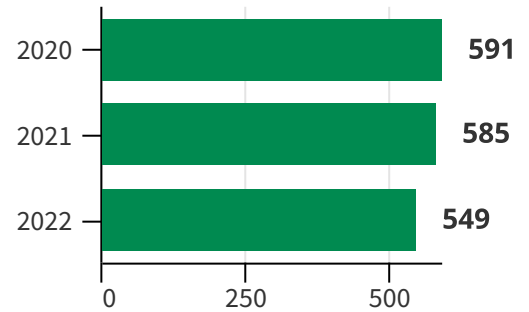


IN-HOUSE CONSULTING 2022

In-house consulting



Residential building fires



Assessment of home safety



● Excellent and good ● Satisfactory ● Dangerous

22,026 HOMES WERE CONSULTED IN 2022, OF WHICH



40%

Had no carbon monoxide sensor

* proportion of those for whom it is mandatory



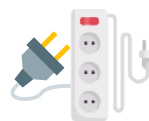
15%

Had a defective heating system



25%

Had no smoke detector



14%

Had a visually poor electrical system



31%

Were not prepared for emergencies



4%

Had residents who abused alcohol



6%

Needed special solutions



11%

Had residents who smoked indoors