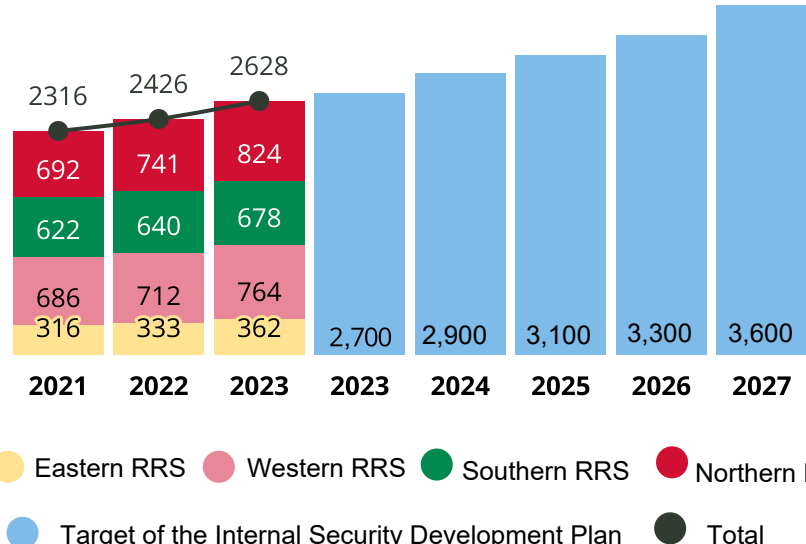


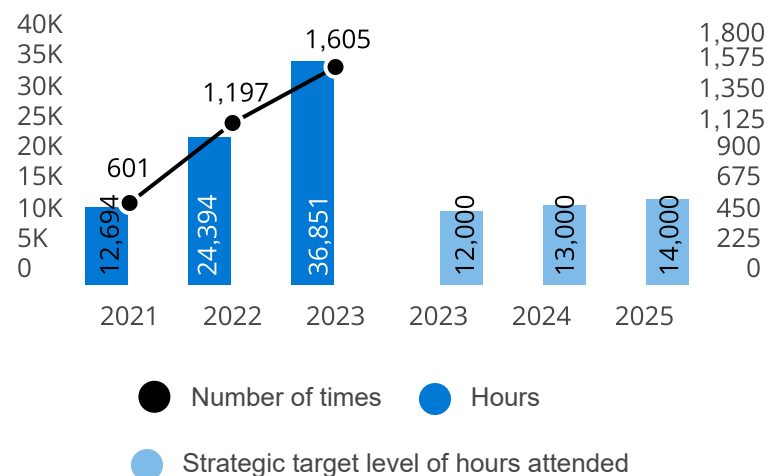
# VOLUNTEER RESCUERS 2023

## Number of volunteer rescuers



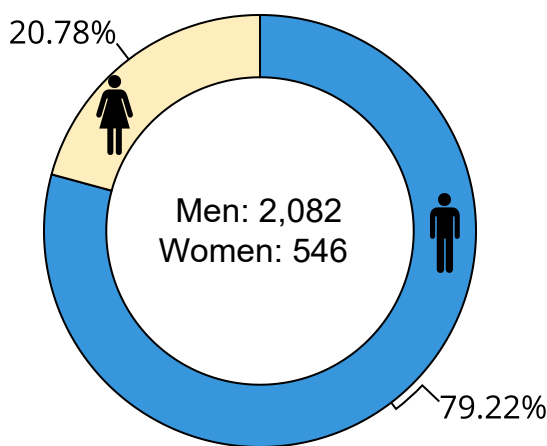
In 2023, there were 2,628 volunteers in 119 volunteer rescue brigades. The number of volunteers has increased in all rescue centres. By 2027, the number of volunteers must rise to 3,600.

## Joint rescue service



In 2023, 202 volunteer rescuers contributed more than 36,000 hours alongside professional rescuers in 51 national rescue brigades. The number of volunteer rescuers participating in the joint rescue service and the number of national rescue brigades involved has increased year on year.

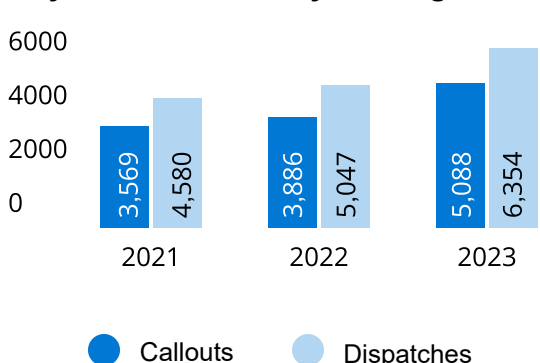
## Profile of volunteer rescuers



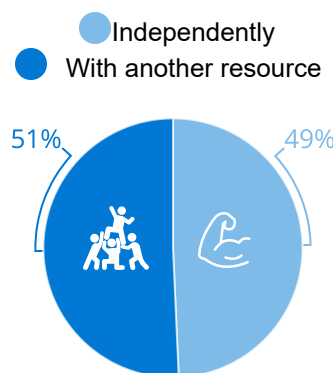
Women make up around 21% of volunteers. The average age of a volunteer rescuer is 43 years (no significant difference in average age by gender – M44, F40).

## Response

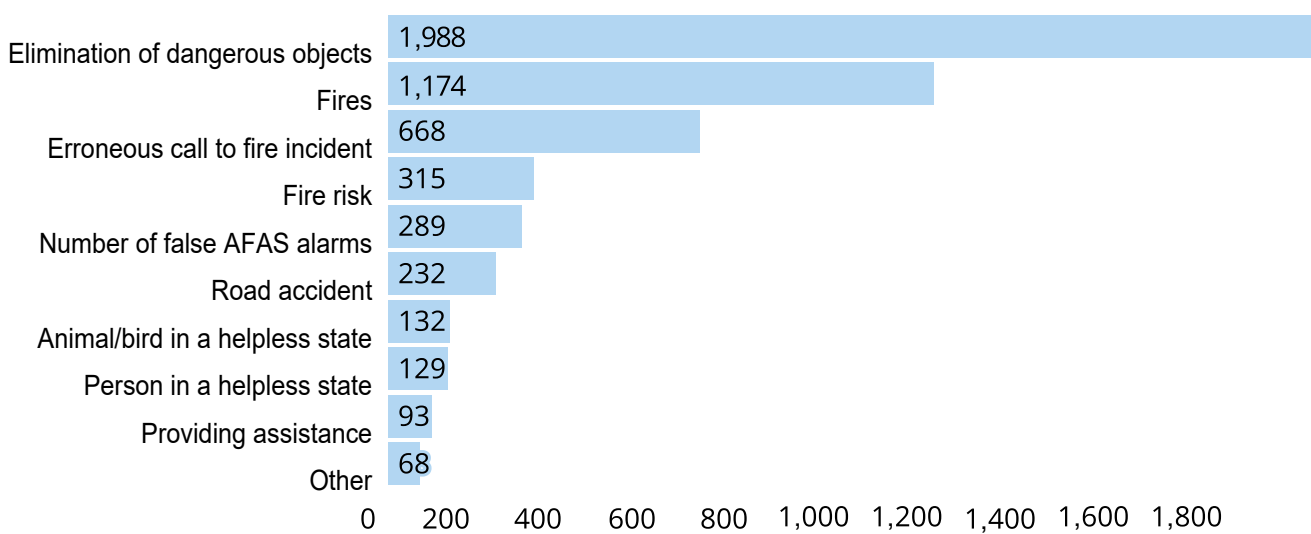
### Number of callouts and dispatches by volunteers and hybrid brigades



The number of callouts and dispatches has increased over the past three years. In 2023, volunteer rescuers participated in 5,088 callouts, of which 2,508 were solved independently and 2,580 with another resource.



### Types of callouts



Volunteer rescuers are most often involved in callouts related to the elimination of dangerous objects. It is noteworthy that in nearly 90% of cases, volunteers solve the related challenges on their own.

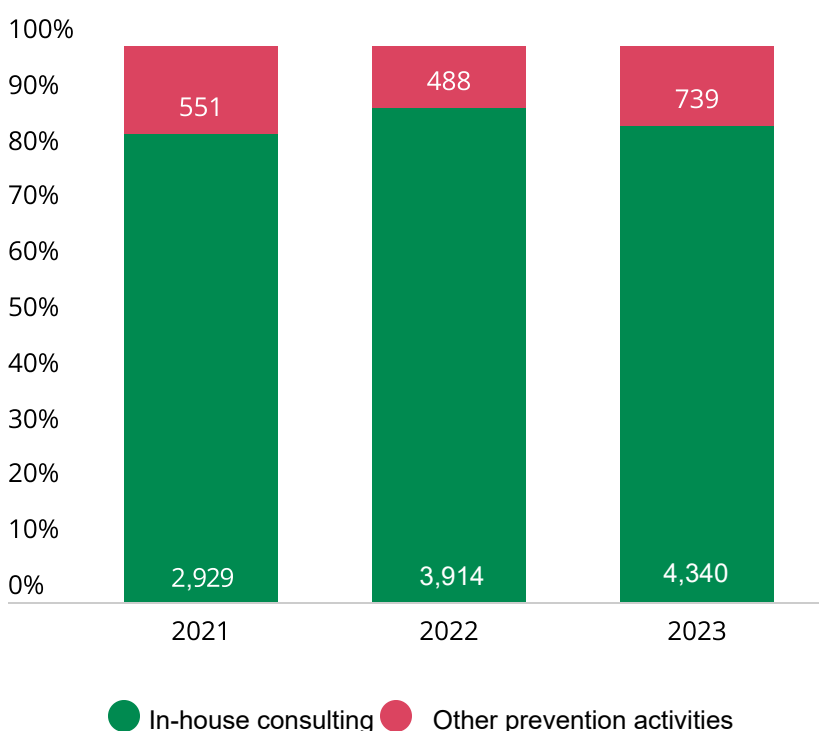
The average response time to callouts was 5 minutes and 53 seconds.

The average arrival time to callouts was 16 minutes and 25 seconds.

The average time spent on rescue work was 1 hour and 3 minutes

Volunteer rescue statistics are available here: <https://www.rescue.ee/et/paeaestevorgustiku-statistika> Please note! In the open data, the indicators related to hybrid brigades are not shown in the statistics for volunteer brigades.

## Volunteer prevention



In 2023, volunteers contributed most to prevention activities through in-house consulting, visiting over 4,000 homes. This represents nearly 20% of all in-house consultations carried out last year. Other prevention actions relate to fire safety, water safety, protection of the population, bomb safety services, and other topics; several topics may be covered under one activity.